

Q1 2025 Imperial County/KP Quarterly MOU Meeting
KP Joint SMH/DMC ODS MOU
Meeting Minutes

Date & Time February 5, 2025 2:00 pm – 3:00 pm
Frequency Quarterly
Location Virtual
Meeting Leader Giselle Fernandez, Consultant IV/MOU Coordinator/Kaiser Permanente

Attendees

| Organization | Name & Title | Attended |
|--------------------------|---|-------------------------------------|
| Imperial County | Sarah Moore - QI compliance and contracts | <input checked="" type="checkbox"/> |
| | Victoria Mansfield - Deputy Director, SUD at BH | <input checked="" type="checkbox"/> |
| | Ryan Taylor- Manager, information systems team, medical records and accessibility | <input checked="" type="checkbox"/> |
| | Jose Lepe - Deputy Director, Children Services | <input checked="" type="checkbox"/> |
| | Nancy Del Real - Deputy Director of Administration, Imperial County Behavioral Health Services | <input checked="" type="checkbox"/> |
| | Brenda Sanchez - Deputy Director for youth and adult division | <input checked="" type="checkbox"/> |
| | Mary Esquer – Deputy Director Adult and Older Services | <input checked="" type="checkbox"/> |
| | Rosalva Aramburo - Program Supervisor for quality and SUD and MHP | <input checked="" type="checkbox"/> |
| | Maria Ruiz - Deputy Director, BH Services | <input checked="" type="checkbox"/> |
| | Debbie Garcia - BHSA Coordinator | <input type="checkbox"/> |
| | Gabriela Jimenez - Assistant Director, Imperial County Behavioral Health Services | <input type="checkbox"/> |
| Kaiser Permanente | Molly Tanner, Program Liaison | <input checked="" type="checkbox"/> |
| | Lindsey Wright, Medi-Cal Policy and Local Engagement Lead Imperial, Orange and San Diego Counties | <input type="checkbox"/> |
| | Lana Chov, Senior Manager; Medicaid Care Delivery & Operations, MOU Implementation | <input checked="" type="checkbox"/> |
| | Giselle Fernandez, Consultant IV/MOU Coordinator | <input checked="" type="checkbox"/> |
| | Tim Thai, Consultant IV/MOU Coordinator | <input checked="" type="checkbox"/> |
| | | |

Agenda

| Topics | Presenters |
|--|--------------------------|
| I. Welcome & Introductions | All |
| II. MOU Updates 1. BH - Joint SMH/DMC ODS Imperial County and KP MOU fully executed KP signature 9/10/24 approved by Board of Supervisors 10/8/24 (executed) certified by county 10/17/24 | Kaiser Permanente |

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| <ol style="list-style-type: none"> 2. Training and Education deck provided to the County 12/20/24. KP is open and amendable to providing training as needed. Can be via email or a presentation. County is requesting a scaled down presentation to their providers 3. Operational Processes (Operating Guidelines – Policies and Procedures) to be jointly developed between the County and KP | |
| <p>III. County BH Program Updates</p> <ol style="list-style-type: none"> 1. General Updates <ul style="list-style-type: none"> • Transition of Mental health services Act and Transition of BH services Act • County went live with Justice Involved in October <ul style="list-style-type: none"> ○ Giselle: KP PHA/PHM heavily involved with Justice Involved ○ Can possibly schedule next meeting with topics on Justice Involved • Victoria Mansfield shared that they are Working closely with HealthNet on coordination of services. Currently no KP members • Molly Tanner from KP added that the BHCC team supports local area services. Non-clinical support assisting members with their SMH or NSMH and also coordinating SUD services. <ul style="list-style-type: none"> ○ The same BHCC team will also support the Justice Involved work • Care Act (Care Court) implementation started in December <ul style="list-style-type: none"> ○ Engaging with agencies and communities with which services will be provided ○ Have not received any petitions yet (members) ○ Some cases have been brought to court for soon to be released inmates/incarceration ○ No KP members yet, will keep us in mind. | Imperial County Team |
| <p>IV. Health Plan Updates</p> <ul style="list-style-type: none"> • Kaiser Permanente – Giselle Fernandez shared the following information below. See attachment for details. • Membership – <ul style="list-style-type: none"> ○ KP currently has 32 members assigned to Imperial County ○ Trends have increased gradually since 2024 • Transportation Services (NMT and NEMT) <ul style="list-style-type: none"> 1) Transportation Benefits • Cal-AIM Programs – Currently no members enrolled with ECM and CS <ul style="list-style-type: none"> 1) Flyers: ECM, CS and CHW • Attachments / Reports | Kaiser Permanente |

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|---|---|------------|
|  BH MOU - Imperial County Quarterly (Q1) | | |
| V. Care Coordination | <ul style="list-style-type: none"> There were no updates for Care Coordination at this time. | All |
| VI. Referrals | <ul style="list-style-type: none"> There were no updates for Referrals at this time. | All |
| VII. Strategies to Avoid Duplication of Services | <ul style="list-style-type: none"> Reviewed the foundation for Strategies to Avoid Duplication of Services – there were no subjects to discuss. | All |
| VIII. Dispute Resolutions | <ul style="list-style-type: none"> Reviewed the foundation for Dispute Resolutions – there were no subjects to discuss at this time. | All |
| IX. Collaboration | <ul style="list-style-type: none"> There were no updates for Collaboration at this time. | All |
| X. Member Engagement | <ul style="list-style-type: none"> Reviewed the foundation for Member Engagement – there were no subjects to discuss at this time. | All |
| XI. Action Items | <ul style="list-style-type: none"> MOU Implementation Next steps <ul style="list-style-type: none"> Giselle to schedule meetings to discuss the Operating Guidelines and Workflows KP services and referral process <ul style="list-style-type: none"> BH Contact card for County confirmation – Molly to provide information currently available for Imperial County | All |
| XII. Open Forum Discussion | <ul style="list-style-type: none"> How is KP advertising Medi-Cal in Imperial County? <ul style="list-style-type: none"> Giselle to follow up with Local Engagement and Community Benefits team to see if they can share information. Connect County with Local Engagement and Community Benefit for events occurring in County. Molly to track down the two zip codes specific to Imperial County that assigned to KP (92275 and 92274) DOFR MOU <ul style="list-style-type: none"> Giselle to follow up with Lesley Adair regarding DOFR | All |
| XIII. Next Meeting: May 7, 2025; 2:00-3:00p | | All |