3rd Quarter 2025 Behavioral Health & CHPIV Quarterly MOU Meeting

Date & Time	August 21, 2025 @ 3:30 PM
Frequency	Quarterly
Location	Virtual, Teams
Meeting Leader	Anush Schoepf

Attendees

Organization	Name & Title	Attended
Imperial County Behavioral Health Department	Jose Lepe, Deputy Director of Children's Services	☐
	Nancy Del Real, Deputy Director of Administration	☐
	Victoria Mansfield, Deputy Director, Substance Use Disorder Treatment Division	☐
	Maria Ruiz, Deputy Director of Mental Health Triage and Engagement Unit	☐
	Sarah Moore, Behavioral Health Manager, Managed Care	☒
	Rosalva Armburo, Program Supervisor, Quality MCP	☒
	Ryan Taylor, Manager, Access and Information Systems	☒
	Victor Torres, Behavioral Health Manager, Adult & Older Adult Services	☒
	Mary Esquer, Deputy Director, Adult & Older Adult Services	☒
	Lety Plancate, Director, Imperial County Behavioral Health Services	☒
	Gabriela Jimenez, Assistant Director, Imperial County Behavioral Health Sciences	☒
	Debbie Garcia, Administrative Analyst III, Contracts, BHSA, and Cultural Competence	☒
	Brenda Sanchez, Deputy Director, Behavioral Health Services	☒
Community Health Plan of Imperial Valley	Anush Schoepf, Program Manager III	☒
	Mireya Fajardo, Vice President, Medi-Cal Regional Lead	☐
	Jacqueline Kalajian, Program Manager III	☐
	Denise Andrade, Sr. Director, Community Relations	☒
	Myriah Kemp, Sr. Manager, Clinical Services	☒
	Bryan Weiss, MOU Consultant	☒

Agenda

Topics	Presenters
I. Welcome & Introductions	All
II. Follow Up Items • Transitional Rent	All

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Topics	Presenters
o Attending housing workgroup- attestation for clients that will be served by MCP o Question on the need to make sure they meet the requirements for BHSA- How to verify this? - Will follow up with Health Net internal team and connect with Victor	
III. MOU Updates • P&P Development • Annual MOU Review o Ryan and Sarah as contacts for MOU	Anush

IV. Health Plan Updates
 	
 • CHPIV Outreach and Education Site:
 	
Medicaid - Community Health Plan of Imperial County
 	
https://chpiv.org/Brochures/NSMHS/APL_24-012_CHPIV_NSMHS_OE_Plan.pdf
 	
 o Information on CHPIV outreach and education plan shared in Q1 2025 meeting. Link to the plan is now live on CHPIV website and is included above.
 • Attached deck with following:
  Flyers
  • findhelp
  • Teladoc Health
  • Community Health Worker
  • Enhanced Case Management (ECM)
  • Community Advisory Committee
  • Interpreter Services
  • Transportation
  Data
  • Membership
  • CalAIM
  • ModivCare
	Anush/Myriah

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Topics	Presenters
 CHPIV_Behavioral Health_CountyQuart	
V. **County Updates** • Health Management Associates HMA Community planning process- Will be hearing from them, focus groups, KII, community input as they develop plan that will be submitted to state • August- changes to screening process to align with Medi-Cal screening tool and resulted in uptick of referrals to HN over 40 for the month of August. **Data Exchange** • Data Exchange: Ryan to send Dustin staff for SFTP • CalMHSA Data exchange- trying to have closed loop referral system. The pilot is looking to get implemented in 2026. Does HN have a CLR tool? Working on this internally • HIE integration with CalMHSA- Meeting with HN and ICDBH (Dustin, Ryan and Bryan)	Imperial County Team
VI. **Care Coordination** • Every member that is referred also receives a CM referral. This can help bridge the gap. During the linking process after TOC tool- their current provider continues to see them so they don't run out of medication. ○ ICDBH doesn't want to discharge patients until they know the patient has connected with the new Provider.	All

VII. **Referrals**
Disposition
• Amount of time to reach member and get back can take some time
  ○ Any cases with questions reach out to Myriah + team
• Screening tool/referrals: Members getting screened with NSMHS but don't have a reliable form of communication. Is there best practices for these types of member?
  ○ Not uncommon challenge- Make sure that they have Health Net phone number so they can reach out when it's convenient for them to connect with a clinician.
  ○ At the time of screening, they can call with them in the office.
	All

Topics	Presenters
o Can also look into- Health Net can provide a list of referral providers that will take them in quickly. Still complete the tool and send it in. (ICDBH will think about this) • Is there a way to link coordination with the referring provider so they can link together? o At the Health Plan, providers maintain their own records so the MCP doesn't have the records, the specific Providers have that. • Transition of care tool- is the MCP sharing this information to the Providers? o No they MCP doesn't do this. Myriah will look into this to see if the MCP can share this to a referring Provider. • Is there a way that the MCP can share who the referring Provider is with ICDBH? This will help apprehensive clients moving to another system. Warm handoff is to the MCP and not to the Provider. Need to connect with the Provider and not just the MCP. Scenario question with screening tool • Screening tool completed, but the member comes in person to ICDBH the next day. What happens to the completed the referral to the MCP? How to notify the MCP? o Wait to retract the referral, wait to see the outcome of the referral and then reach out to the MCP	
VIII. **Strategies to Avoid Duplication of Services** • No topics were discussed.	All
IX. **Dispute Resolutions** • No topics were discussed.	All
X. **Collaboration** • Having a HIE will help mitigate some of the collaboration/Care coordination challenges	All
XI. **Member Engagement** • No topics were discussed.	All

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XII. **Action Items** • TR question • BHSA contact person for CHPIV to Debbie Garcia • Meeting for Data Exchange • Send MOU to Sarah and Ryan for Annual review	All
XIII. **Open Forum Discussion** • Possible conflict of ICDBH but confirmed with Sarah offline that November 20th still works.	All
XIV. **Upcoming Meetings** • November 20, 2025 at 3:30pm	All