

4th Quarter 2025 Behavioral Health & CHPIV Quarterly MOU Meeting

Date & Time November 20, 2025 @ 3:30 PM
Frequency Quarterly
Location Virtual, Teams
Meeting Leader Anush Schoepf

Attendees

Organization	Name & Title	Attended
Imperial County Behavioral Health Department	Jose Lepe, Deputy Director of Children's Services	<input type="checkbox"/>
	Nancy Del Real, Deputy Director of Administration	<input checked="" type="checkbox"/>
	Victoria Mansfield, Deputy Director, Substance Use Disorder Treatment Division	<input checked="" type="checkbox"/>
	Maria Ruiz, Deputy Director of Mental Health Triage and Engagement Unit	<input type="checkbox"/>
	Sarah Moore, Behavioral Health Manager, Managed Care	<input checked="" type="checkbox"/>
	Rosalva Armburo, Program Supervisor, Quality MCP	<input checked="" type="checkbox"/>
	Ryan Taylor, Manager, Access and Information Systems	<input checked="" type="checkbox"/>
	Victor Torres, Behavioral Health Manager, Adult & Older Adult Services	<input checked="" type="checkbox"/>
	Mary Esquer, Deputy Director, Adult & Older Adult Services	<input checked="" type="checkbox"/>
	Lety Plancate, Director, Imperial County Behavioral Health Services	<input type="checkbox"/>
	Gabriela Jimenez, Assistant Director, Imperial County Behavioral Health Sciences	<input type="checkbox"/>
	Brenda Sanchez, Deputy Director, Behavioral Health Services	<input checked="" type="checkbox"/>
Community Health Plan of Imperial Valley	Anush Schoepf, Program Manager III	<input checked="" type="checkbox"/>
	Mireya Fajardo, Vice President, Medi-Cal Regional Lead	<input type="checkbox"/>
	Jacqueline Kalajian, Program Manager III	<input type="checkbox"/>
	Denise Andrade, Sr. Director, Community Relations	<input type="checkbox"/>
	Myriah Kemp, Sr. Manager, Clinical Services	<input checked="" type="checkbox"/>

Agenda

Topics	Presenters
I. Welcome & Introductions	All
II. Follow Up Items <ul style="list-style-type: none"> Transition of care tool meeting 11/19 <ul style="list-style-type: none"> Send follow up email to this group Contracting update <ul style="list-style-type: none"> Anush to follow up with Dianne to term contract 	All

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<p>III. MOU Updates</p> <ul style="list-style-type: none"> • P&P Development <ul style="list-style-type: none"> ○ Scheduling time to meet ○ Transform health process <ul style="list-style-type: none"> - Add Sarah and Ryan • Annual MOU Review <ul style="list-style-type: none"> ○ Ryan and Sarah as contacts for MOU- Completed and received email on 8/27. No changes indicated by CHPIV and ICBHS 	<p>Anush</p>
<p>IV. Health Plan Updates</p> <ul style="list-style-type: none"> • Attached deck with following: <p>Flyers</p> <ul style="list-style-type: none"> ▪ findhelp ▪ Teladoc Health ▪ Community Health Worker ▪ Enhanced Case Management (ECM) ▪ Community Advisory Committee ▪ Interpreter Services ▪ Transportation <p>Data</p> <ul style="list-style-type: none"> ▪ Membership ▪ ModivCare ▪ Behavioral Health Data 	<p>Anush/Myriah</p>
<p>V. County Updates</p> <ul style="list-style-type: none"> • Data exchange <ul style="list-style-type: none"> ○ Next external quality review ○ HSAG asking them about HEDIS data ○ Working with Calmesa to get prepped ○ Need some additional information for this year 	<p>Imperial County Team</p>

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<ul style="list-style-type: none"> ○ Denominator is not representative of all of Medi-Cal population ○ Claims data for 2024 and 2025- A37 file or API, or CSV format 		
VI. Care Coordination	<ul style="list-style-type: none"> • No topics were discussed. 	All
VII. Referrals	<ul style="list-style-type: none"> • Medi-Medi or Other Health Coverage (OHC) member referrals to MCP <ul style="list-style-type: none"> ○ When Medi-Cal is not the main insurance they are not accepted by Medi-Cal ○ When member is referred, we check eligibility we can see if they have Medicare and with who. It might be through HN or other ○ If HN is Medicare we give them the services and process the referral ○ If HN is not managing the Medicare, they have to contact them and if they don't have BH with Medicare they can refer back to HN ○ Team should let BH know the outcome- Myriah can check that the Care managers are trained about the process • Warm hand-off process <ul style="list-style-type: none"> ○ Usually call the call center with the warm hand off process ○ Couple of processes as an update until contracting gets updated (action item) <ul style="list-style-type: none"> ▪ (1) call center can always transfer to a clinician ▪ (2) Or not warm transfer- and go to inbox for referral process ▪ Need to figure out how quickly provider will fall off referral list once termed 	All
VIII. Strategies to Avoid Duplication of Services	<ul style="list-style-type: none"> • No topics were discussed. 	All
IX. Dispute Resolutions	<ul style="list-style-type: none"> • No topics were discussed. 	All

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X. Collaboration	<ul style="list-style-type: none"> No topics were discussed. 	All
XI. Member Engagement	<ul style="list-style-type: none"> No topics were discussed. 	All
XII. Action Items	<ul style="list-style-type: none"> Anush to follow up with Dianne Anush to follow up with Sarah on 2026 quarterly dates Anush to add Sarah and Ryan to Transform health for P&P 	All
XIII. Open Forum Discussion	<ul style="list-style-type: none"> No topics were discussed. 	All
XIV. Upcoming Meetings (continue cadence in 2026 but new time)	<ul style="list-style-type: none"> February 19, 2026 @ 9am, 10am, 1pm, or 2pm May 21, 2026 August 20, 2026 November 19, 2026 	All